



Quality Policy Statement

We at A. M. Electric's (DAC) Ltd. being suppliers of electrical design and installation services, will strive to adhere to and maintain a Quality Management System in line with the recommendations of, and working towards certification under MS ISO 9001:2008 in all aspects and stages of our business operations.

To enhance customer service and satisfaction we will:

- **Adopt a principle of total quality management and strive to continually improve our existing processes, products and services.**
- **Provide our customers and clients with services and installations that meet or exceed their quality requirements.**
- **Review, revise and monitor our objectives and achievements on an annual cycle, to ensure its continued suitability for achieving the recorded objectives.**
- **Communicate our Quality Management Policy and System to all employees and other interested parties.**

This policy will be communicated to all parties interested in the performance of our environmental management system, including our own employees, neighbours, the general public and any other individuals seeking information on our environmental management system approach.

David Coleman

Managing Director

June 2014.